

**Ransome Practice Newsletter**

**The Ransome Practice**

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 [**www.the**](http://www.the) **ransomepractice.nhs.uk**

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**Welcome to the Ransome Practice Spring Edition Newsletter.**

Throughout the COVID-19 pandemic, we have remained open to patients. We have offered appointments using new ways of working and embraced new technology. We have worked hard to make sure we have remained available to speak to, and to offer appointments to anyone who has needed them. We understand that patients sometimes prefer to see a GP face to face, but there are reasons why we have offered additional online or telephone consultations, and government guidance has played a big part in this. It has remained the case that if we have needed to see a patient face to face, or felt it was important for their care, we have asked those patients to come in to see us. Offering new ways of working has helped some patient’s access appointments that wouldn’t normally be accessible due to commitments, such as their work or caring responsibilities.



**Keep up to date - Covid 19**

For the latest health guidance relating to corona virus please visit:

www.nhs.uk/conditions/ coronavirus-covid-19.

**To obtain a test contact 119 or visit** www.gov.uk/getting-tested-for-coronavirus

**Staff Changes**

We welcome:

Cheryl Bardsley-Williamson -Patient Services Manager

Rachel Bentley - Administration Manager

Goodbye to:

Dr Sheikh. We will miss him and wish him

well for the future.

**Covid-19 immunisations**

The immunisation programme is well underway. Please be reassured that every patient who is suitable for the vaccination will be invited at some stage, with the more vulnerable taking priority.

You may receive a letter from the NHS encouraging you to book an appointment online. Please note vaccination centres allocated will vary in distance. You can choose not to book online and wait until you are called by the surgery to a more local vaccination centre. The choice is entirely personal preference.

If you are a front line worker please inform the surgery to ensure that your records are correct and you are allocated to the appropriate group. You can also access the online booking at www.nhs.uk

**Blood tests**

If you require a blood tests there a number of options available for you to access this services. You may be offered an appointment at the surgery, alternatively if this is not possible then your information and required test/s will be sent electronically for the appropriate service to access. Once your test request has been sent, you are then able to choose to either attend the Phlebotomy Dept at DRI, Mon-Frid 8.00am -5.00PM or alternatively you are welcome to use the blood test drive through centre at Doncaster Keepmoat Stadium, Mon-Frid 8.30 - 4pm. This is an outdoor service, where you remain in your car at all times. The service is weather dependent and therefore in severe weather it may close without prior warning. Please note you do not require an appointment, but it is advisable to take some form of ID with you. If you are already in receipt of a blood bag from the hospital then please ensure that you take this with you.

**Self referral Physiotherapy**

In need of physiotherapy? You are now able to speak to a receptionist to book you in with a physiotherapist. This appointment may be either a telephone consultation or video consultation. Alternatively you can self-refer by contacting the Physiotherapy Dept on 01302 644207. You will require your NHS number. This can be found on previous prescriptions or some hospital letters. If you are unable to locate this please contact the surgery and a Receptionist will be happy to assist you with this matter.

**Appointments During Coronavirus Pandemic**

If you have been invited for a face to face appointment at the surgery we ask that you arrive at the time of your appointment to help with social distancing. We also advise you to bring and wear your own face masks if at all possible. Please do not to bring anyone with you to your appointment unless it is essential for example if you require a carer.

We appreciate that these are anxious times for a lot of our patients and we are doing all we can to ensure your safety whilst attending appointments.

**Struggling with your mental health?**

Did you know that you can self-refer to the Talking Shop for advice and support?

Contact them via the internet:

The Talking shop - IAPT (rdash.nhs.uk)

or by telephone

01302 565650 or 01302 565556

**Patient Access**

Are you struggling to order your repeat prescriptions?

This can be done easily by using online access

If you wish to register for GP Online Access

For further information please visit: www.patient.info/patient-access

Or by accessing our website:

[**www.the**](http://www.the) **ransomepractice.nhs.uk**

Clicking on the prescriptions icon will provide you with a number of options to choose from.

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**Prescriptions**

Please remember it takes **48 hours** to generate your repeat prescription.

Wherever possible we are requesting that prescriptions are sent electronically to a Pharmacy of your choice.

We are currently accepting telephone request

for prescriptions during the Covid-19 pandemic. A result of this may mean you will find our telephone lines are extremely busy. Therefore we ask you to call between **10am and 3pm** for your prescriptions or alternatively use online access or speak to your pharmacist.

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